"Now it's time for changing and cleansing everything…"

Muse

Data Cleansing

A key component of the project that directly involves publishers is data cleansing and data validation.

Data that is currently held in Vista (and in Biblio3 for the Hachette divisions) is being assessed in line with criteria provided by the project's data migration team so that it is fit for purpose when it is utilised in the new systems.

We are migrating approximately 14,000 title records for Octopus, 28,000 for Little, Brown and 24,000 for Orion. Data preparation for these divisions and for the distribution business is now in its latter stages with final cleansing activities and validation to take place during April ahead of user acceptance testing.

Data cleansing is also at an early stage for LBS third party distribution clients. The publishing divisions currently served by Bookpoint are scheduled to undertake these activities later this year.

Key data components that are being assessed include the following:

Customers – staff are identifying and removing duplicate records, validating addresses and contact details and ensuring that discount codes are accurate

Titles – cleansing activities include checking that correct formats are applied and that the print status is accurate

Stock – preparation activities include clearing out point of sale items that are no longer required, deleting old proofs and making destruction decisions on old and excess stocks
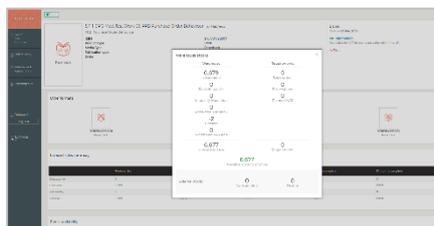
Pub App Update

The build of the new Publisher Application is progressing well and will complete later in April.

Playback sessions are being held with representatives from the publishers who will be first to go live on the project. Feedback has been very positive with the app able to provide real time data on stock and customer sales.

The project team will be in contact with other interested parties in the coming months to arrange further demonstrations.

While the app is easy to use with an intuitive user interface, the project team is also looking at opportunities to further improve the navigation and formatting of the information presented to users.

A range of stock holding information is available and pop-up windows can display details such as the volume of stickered stock available or units reserved for specific customers.

For group publishers, it will also provide single sign-on access to other information, including ready-built Cognos reports.

As the main interface with the SAP Order to Cash system for publishers, the Pub App will be the focus of their user acceptance testing from May.

Meet the Project Team

Lisa Deakin

Test Analyst

Order to Cash

Lisa joined Bookpoint in 2009, working for the export customer services team. She is now part of the project testing team that was set up in January and is supporting user acceptance testing for the SAP Order to Cash system.

She has recently covered test scenarios for order processing, returns and all other activities that the customer services team will undertake.

Stock Delivery

At the end of March, the first batch of physical books was delivered from LBS to the Hely Hutchinson Centre.

We are delighted to report that they were decanted into the storage locations and an initial consignment was successfully picked and packed. We will now test the full stock receipt to delivery processes with larger volumes.

Did You Know?

During testing, we have achieved our 'mechanical throughput' target for the Stingray shuttle system. This means that we can now deliver up to 4,400 totes to the goods to person stations every hour!