

*“And now we welcome the new year, full of things that have never been.”*

Rainer Maria Rilke

### Testing Update

The focus for the first half of 2018 will be on in-depth testing of the new systems and how they interact with each other.

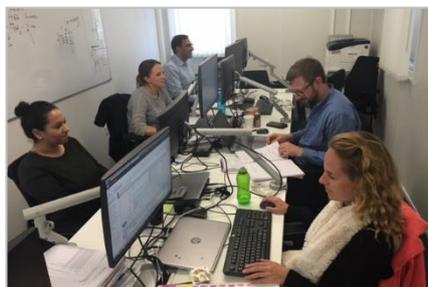
The majority of system development took place last year and initial testing by the project team started in June. This has been an exercise to thoroughly technically test the systems before they are reviewed by members of the business during user acceptance testing (UAT).

User acceptance testing for the SAP Order to Cash system will be split into three phases:

UAT 1 (end January to early March) – this phase involves distribution users testing core processes and internal interfaces.

UAT 2 (mid-March to the end of March) – the second phase will cover external feeds, including EDI messages and feeds to Pubeasys.

UAT 3 (from April) – representatives from Octopus will start testing in this phase, which will include testing of the Publisher



App and the Cognos reports that will convey data from the new systems.

User acceptance testing for the warehouse management systems also starts at the end of January and the first phase is expected to complete in mid-March.

If any system issues are found during UAT, the necessary fixes will be applied in parallel and then retested.

The project currently has 19 dedicated testers and this will expand to 33 later in January. Most of the extra staff will focus on testing the TGW automated distribution system, more details of which will be provided in the next issue.

### Meet the Team

Deepti Bhambhani

Test Lead, Order to Cash



Deepti joined Hachette in March last year with an in-depth experience of more than eight years' experience in the software industry.

She has previously worked with different reputable clients across a range of sectors including catering, banking, finance and insurance.

On the project, she is using her experience to support the team with effective processes to ensure that the new SAP Order to Cash solution is delivered to the highest quality assurance standards.

### Did You Know?

More than 1,500 scenarios have been technically tested to date for the SAP Order to Cash system and more than 500 scenarios also tested so far for the warehouse management systems. Hundreds more will follow during 2018!

### Third Party Clients

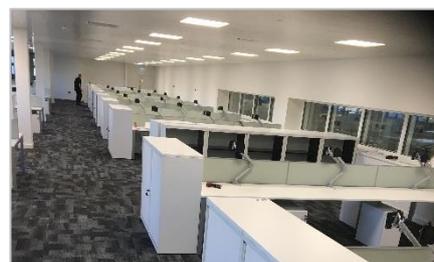
During January, the project team will engage closely with the group's third party distribution clients who are currently served by LBS.

This is to begin preparations for their transitions which are scheduled to take place early in 2019. They will be engaged on the key business process changes that will occur and will be given an overview of the preparatory activities they will go through ahead of the go live.



### On the Move

Members of the Eden project team will be the first staff to move to the new distribution centre. A portion of the office space has been set up and connected to the group's network ahead of the move which will take place from 12<sup>th</sup> January.

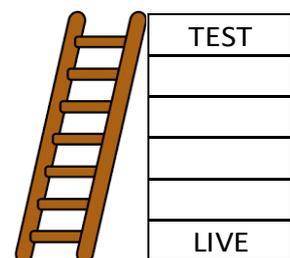


The team are excited to be first in the new building, including the 19 testers who will be saying farewell to their portakabin offices in the Bookpoint car park.

### Coffee Break Corner

Go from 'Test' to 'Live' in the word ladder by changing just one letter to create a new word with each step.

One possible solution can be found at the bottom of the page.



Word Ladder: Test, Test, Left, Lift, Life, Live